

## About Returns & Exchanges

We want you to be completely satisfied with our product. Defective or, unworn and unused merchandise may be returned within 30 days after purchase for either exchange or refund. Returned or exchanged items must be returned new and unused with all original tags still attached. Shipping charges are only refunded in the event we inadvertently sent the wrong item(s) or the item(s) sent are found to be defective. We will gladly exchange like items and ship to you at no additional charge (applicable in the US only). Unfortunately we cannot accept merchandise returns for items purchased from other retailers or websites. Only those purchased from KatyPerryCollections.com will be accepted.

## Return or Exchange by Mail

TO USE OUR RETURN LABEL SERVICE, visit our Returns & Exchange section (<http://KatyPerryCollections.com/customer-care/returns-exchanges>). This service is only for the Continental United States. Shipping charges are pre-paid by us and no postage is required.

Reason Code	Item Number	Color	Size	Exchange (Y/N)

Style Number	Product Name	Color	Size	QTY	Price

### Reason Code

- |                   |                                   |                           |
|-------------------|-----------------------------------|---------------------------|
| 1. Damaged        | 4. Do Not Like the Fit of Product | 7. Wrong Product Received |
| 2. Fit- Too Small | 5. Ordered the Wrong Item         | 8. Returning a Gift       |
| 3. Fit- Too Large | 6. No Longer Want the Product     | 9. Item Not as Pictured   |

### Please Return Your Package to:

KatyPerryCollections.com  
 c/o Retail Logistics  
 25 Continental Drive  
 Wayne, NJ 07470  
 T:1-888-300-6254  
 F: 310-868-2938

[customerservice@shop.KatyPerryCollections.com](mailto:customerservice@shop.KatyPerryCollections.com)

If you have any questions or need assistance we are available 24 hours a day, 7 days a week excluding December 25th and January 1st.